

LOSS PREVENTION

Remuneration: based on experience

Terms of Employment: Full-time, Part-time, Seasonal

We are looking for highly motivated individuals with good written and verbal skills to join our growing team in the GTA region.

Applicant must have a current security guard license and must be flexible to work various shifts. Experience in Retail Loss Prevention, Security or law enforcement is a definite asset, however full training will be provided. Must be willing to travel across GTA and vehicle may be required for some locations.

Loss Prevention Specific Skills and Responsibilities:

- Investigate and detect client employee and customer loss activity
- Apprehend customer's involved in theft or fraudulent activities that could result in a loss to client's assets
- Understand and monitor compliance to the company's, the client's and other regulatory policies and procedures
- Assist in promoting safety and inventory control
- Required to work undercover and conduct operation and quality control audits
- Assist management in implementing and maintaining loss prevention awareness programs at client's site
- Patrol assigned sites to ensure the security of the business property, employees and equipment against theft, fraud, vandalism and criminal activity
- Operate and monitor security control room equipment (CCTV)
- Ensure arrest and detainment procedures are followed correctly
- Promptly write incident reports detailing relevant and pertinent information.

Additional Skills:

- Provide quality customer service
- Demonstrated ability to respond with patience, courtesy, and friendliness,
- Ability to work independently and unsupervised
- Ability to interact with store owners and management

Essential Skills:

- Excellent verbal communication skills
- Excellent reading, writing, documenting skills
- Problem solving, conflict resolution
- Self-confidence, not easily intimidated
- Decision making, Critical thinking, Significant use of memory

Work Conditions and Physical Capabilities:

- Work under pressure, high stress situations
- Physically demanding – walking, standing for extended periods
- Attention to detail